

Setting up e-Prescribe

Due to the highly regulated nature of e-prescribing, set-up is a multi-step process. We're here to get you through it and we promise prescribing is a breeze once set-up is complete! Feel free to ask us questions anytime at support@luminello.com.

Step 1: Credential verification

After signing up for e-prescribe, your credentials will be verified with information you entered.

SUCCESS

Step 2: E-sign agreements and take identity quiz

- Pull up “John Doe’s” chart in your Luminello account.
- Navigate to “E-Rx”, and pull down the menu to “Current”, see **(A)**.
- When prompted, take a short DEA-mandated “Identity Proofing Quiz” (this is through DoseSpot, our conduit to Surescripts). Quiz questions are pulled from your credit report. *Note: This does **not** affect your credit score and **Luminello has no access to this data.***

DONE WITH THE QUIZ?

YES,
I only want
to prescribe
non-controlled
substances.

YES,
and I want
to prescribe
controlled
substances.

 You're done! You can now prescribe non-controlled substances through your Luminello account.

EACH CONTROLLED SUBSTANCE PRESCRIPTION REQUIRES A CODE.
WHAT WILL YOU USE TO GENERATE THE CODE?

I have an
iPhone or
smartphone.

I have a
hard token.

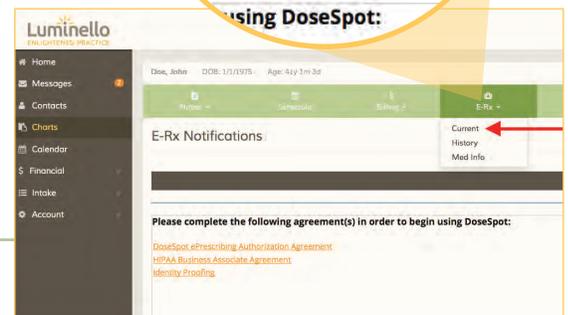
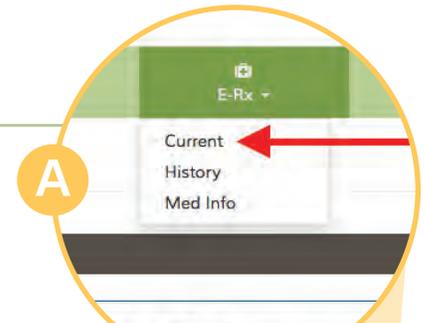
I don't have
either.

Continue to Step 3.

Continue to Step 4.

Contact us to order.

On the dashb



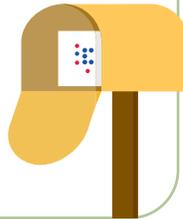
Step 3: Download the VIP Access app

- On your iPhone/smartphone, use an internet browser to navigate to **m.vip.symantec.com**
- Click “Download Now” to get the VIP Access app.
- This app generates 6-digit codes that need to accompany every controlled substance prescription.

DONE INSTALLING THE APP?

Step 4: Watch your U.S. mail

- Within 7–10 days of passing the quiz (from Step 2), you’ll get a letter from Experian with a unique “session ID”.



GOT IT?

Step 5:

- Log in to any patient’s chart in your Luminello account.
- Navigate to “E-Rx”, and pull down the menu to “Current”. Click on the **(!)**, see **(B)** in right column.
- Click “Activate TFA Authentication”, see **(C)**.
- Enter your credentials, see **(D)**.

Credential ID: Enter the Credential ID (at the top of the screen) from the VIP app (or hard token), see **(E)**.

Session ID: Enter the Session ID as it appears on the Experian letter.

TFA Code: In real time, launch your VIP Access app. This code is the 6 (six) digit number that appears on your phone as a big number in the middle of the screen. It is valid for 30 seconds. See **(F)**. (Hard token users, find it on your display screen.)

PIN: Enter (and/or set) your 4 digit PIN number.

AND YOU'RE DONE!

